



Washington County 2-1-1 Report

Since 2013, United Way of Washington County has partnered with IMPACT to provide resources and referral services to local residents. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory make it easy for residents to get connected to local information, agencies, and assistance.



NUMBER OF CALLS FROM COMMUNITIES

| | | |
|----|------------|-------|
| 1 | West Bend | 3,327 |
| 2 | Hartford | 1,080 |
| 3 | Germantown | 743 |
| 4 | Allenton | 361 |
| 5 | Slinger | 280 |
| 6 | Jackson | 213 |
| 7 | Kewaskum | 196 |
| 8 | Colgate | 115 |
| 9 | Hubertus | 114 |
| 10 | Richfield | 108 |

TOP 10 MAJOR CATEGORY REQUESTS

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| Mental Health |
| Health care |
| Housing |
| Substance Abuse |
| Information Services |
| Shelter and Homeless |
| Individual, Family & Community Support |
| Food/Meals |
| Legal Services |
| Utility Assistance |



United Way of Washington County

SIMPLY DIAL 2-1-1 to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at impactinc.org
- Text your zip code to 898-211