



## Washington County 2-1-1 Report

Since 2013, United Way of Washington County has partnered with IMPACT to provide resources and referral services to local residents. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory make it easy for residents to get connected to local information, agencies, and assistance.



## 2021 CALLS

### NUMBER OF CALLS FROM COMMUNITIES

1	West Bend	3,459
2	Germantown	1,041
3	Hartford	936
4	Kewaskum	232
5	Slinger	193
6	Jackson	186
7	Allenton	97
8	Colgate	70
9	Hubertus	56
10	Richfield	48

### TOP 10 MAJOR CATEGORY REQUESTS

- Mental Health
- Health Care
- Housing
- Substance Abuse
- Information Services
- Shelter and Homeless
- Utility Assistance
- Individual, Family & Community Support
- Legal Services
- Food/Meals



United Way of Washington County

## SIMPLY DIAL 2-1-1

to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at [impactinc.org](http://impactinc.org)
- Text your zip code to 898-211